

Suffolk Regional Local Human Rights Sub-Committee Meeting Minutes

**5268 Godwin Blvd.
Suffolk, VA**

May 14, 2013

Committee Members Present:

- Steven Alexander, Chair
- Yvonne Green
- Nora Butler
- Tina Copeland

Others Present: Reginald Daye, Regional Advocate

SRLHRC Affiliates Present: *Baker's Home, Inc.* (Claudette Jones, Stephanie Olds), *Better Care Family Homes, Inc.* (Dr. Pedro Becerra), *Braley and Thompson, Inc.* (Patricia Berg, Janelle Johnson), *Citadel Family Services, LLC* (Brian Glover), *Quality Care Community Services, Inc.* (April Campbell), *Quality Community Supports, Inc.* (Juliet Sawi), *Rehobeth Residence* (Cheral Dixon, Stephanie Barco), *Sentara Obici Hospital* (Dana P. Miller), *Sisters Developing Growth and Change, LLC* (Zenda Whitley-Jones, CEO), *Visions Community Services, LLC* (Eulamae Myers), *Western Tidewater Community Services Board* (Cheryl Collier), *Zuni Campus – Presbyterian Homes* (E. Byron Nagle, Juliette Batten)

I. CALL TO ORDER:

- ✓ The meeting was called to order by Ms. Green at 8:32 AM.

II. ACKNOWLEDGEMENTS AND INTRODUCTIONS:

- ✓ Ms. Green asked all in attendance to introduce themselves and to indicate their role or respective organization.

III. ADOPTION OF AGENDA:

- ✓ Ms. Green asked for approval of the Agenda; it was approved.

IV. REVIEW AND APPROVAL OF MINUTES:

- ✓ Ms. Green stated this is a review and approval of the draft minutes from February 12, 2013. Ms. Butler requested the correction of the spelling of her first name. The minutes were approved with the correction.

V. PUBLIC COMMENTS:

- ✓ Ms. Green asked if anyone from the public was present and wishes to make any comments. None were present.

VI. TREASURER AFFILIATES' REPORT:

- ✓ No report was provided. It was noted that the Treasurer's report is for providers' purposes only. Mr. Dugue is no longer an affiliate and Ms. Porter was not present. A request was made to Ms. Sawi, an employee of Quality Community Supports, Inc., to have Ms. Porter contact the recorder (Claudette Jones) regarding Treasury status.

VII. REGIONAL ADVOCATE'S REPORT:

- ✓ Mr. Daye discussed the consumer vacancy on this committee for more than a year. There is a possibility that this committee could be discontinued by the State Human Rights Committee, for not being in compliance with the Code of Virginia requirement for the makeup of the LHRC if the vacancy is not filled by the next meeting.

- ✓ CHRIS Training- Login in order to complete DELTA training. Phases I and II training have been completed. Phase III Delta log-in has been issued. All providers must log-in by June 1.
- ✓ If there are problems with logging in on CHRIS to complete a report, fax the required abuse and complaint information to Mr. Daye, until the problem is resolved.
- ✓ Mr. Daye discussed concerns of some of the affiliates regarding serious “injuries” and “illnesses” that need to be reported on CHRIS. After discussion, Mr. Daye advised affiliates to contact their Licensing Specialist for clarification.
- ✓ Mr. Daye reminded the affiliates that they must send a copy of their quarterly report to each committee member and the Regional Advocate two weeks prior to the meeting. If affiliates do not comply, he will ask for citations to be issued.

VIII. PROGRAM 1st Quarter UPDATES and HUMAN RIGHTS REPORTS:

Zuni Campus – Presbyterian Homes & Family Services: Mr. Nagle submitted the quarterly report. From 1/1/13 to 3/31/13, there were 6 abuse allegations. Affiliate served 41 consumers. Zuni has requested a closed session.

Western Tidewater Community Services Board: Ms. Collier submitted the quarterly report. WTCSB serviced 2,184 this quarter. There were no allegations of abuse and neglect.

Visions Community Services, LLC: Ms. Myers reported that Visions served 19 individuals in the Day Support and 16 Sponsored Residential Services this quarter. There were 2 complaints or human rights violations and no incidents of abuse and neglect this reporting period. Program requested a closed session.

Sisters Developing Growth and Change: Ms. Jones reported that there were no allegations of abuse and neglect. Program served 1 consumer this quarter.

Sentara Obici Hospital: Ms. Miller reported there were no complaints made regarding Human Rights violations during this quarter. 103 consumers were serviced this quarter.

Rehobeth Residence: Ms. Dixon submitted her quarterly report. There were no allegations of abuse and neglect. Rehoboth Residence served 11 consumers.

Quality Community Supports, Inc.: Ms. Sawi reported that affiliate serviced 31 consumers. There were no complaints or human rights violations and no incidents of abuse and neglect this reporting period.

Quality Care Community Services, Inc.: Ms. Rhodes reported there were no complaints of human rights violations or allegations of abuse/neglect this past quarter. They are currently serving 8 individuals in their In-Home program.

***CSTO, Inc.: No representation-**

Citadel Family Services, LLC: Mr. Glover reported they served 13 individuals during this quarter. There were no allegations of abuse and neglect.

Brale and Thompson: Ms. Berg reported they had no incidents of consumer rights violations this reporting period.

Better Care Family Homes, Inc.: Dr. Becerra submitted their quarterly report and has requested a closed session.

Baker's Home, Inc.: Ms. Jones submitted their quarterly report. There were no allegations of abuse and neglect. Consumers serviced: MHS – 96; PSR- 88; PHP – 0; Day Treatment - 0

IX. OLD BUSINESS: July 1, 2013 is the deadline to fill the vacant position on this committee.

X. NEW BUSINESS: None

XI. EXECUTIVE SESSION:

The SLHRC made a motion and the Committee voted to go into Executive Session (Closed Session) per VA Code 2.2-3711A to discuss client information exempt from public disclosure for the purpose of reviewing abuse, serious injuries and behavioral plans for the following programs:

- Zuni – Presbyterian Homes
- Better Care Family Services
- Vision Community Services

The SLHRC voted to come out of closed session at 10:00 AM. Upon reconvening in Open Session, each member of SLHRC certified that, to the best of each Committee Member's knowledge, only public business matters, lawfully exempted from statutory open meeting requirements and only public matters identified in the motion to convene the Executive Session were discussed in accordance to Virginia Code 2-2-3711A., concerning the above referenced programs.

RECOMMENDATIONS:

- ✓ **Zuni – Presbyterian Homes: No recommendations.**
- ✓ **Better Care Family Services: No recommendations.**

✓ **Vision recommendations:**

- ✓ **1. Provide more details on the behavior plan of the W.B. The program should also provide data from 05/14/13- 08/14/13 to show the effectiveness of the plan in addressing the client's acts of aggression and tantrums.**
- ✓ **2. Provide or develop a behavior plan for JS addresses the client's acts of aggression toward staff and others. The program should include data from 05/14/13- 08/14/13 to show the effectiveness of the plan in addressing the client's acts of aggression.**

XII. The next meeting is scheduled for August 13, 2013 at WTCSB at 8:30 AM.

XIII. Freedom of Information Act training for 2013 was conducted by Mr. Daye for the LHRC members.

Meeting adjourned at 12:00 pm.

Respectfully Submitted by,

Claudette B. Jones
Baker's Home, Inc.

**FYI: 05/21/2013- UPDATE by R. Daye- CISO Inc is no longer licensed.*

